



## 2003 Fast Facts

(as of December 31, 2003)

Number Customers: 43,459  
 Residential Electric Rate:  
 \$0.0727 per kWh plus  
 \$10.65/mo customer service charge (single phase)  
 Average Annual Residential Customer Use: 16,764 kWh  
 Annual kWh Sales: 2.40 billion (includes sales for resale)  
 Annual MWh for 2003: 1,579,327 (excludes sales for resale)  
 Residential 38.2%  
 General 32.7%  
 Large Industrial 3.7%  
 Irrigation 25.4%  
 System Average Load:  
 Wholesale - 278.4aMW (includes sales for resale)  
 Wholesale - 186.5 aMW (without sales for resale)  
 Retail - 180.45 aMW  
 Coincidental System Peak Load:  
 Summer - 383.9 MW  
 Winter - 248.2  
 Record System Peaks:  
 Summer - 387 MW - July 1999  
 Winter - 392 MW - Feb 1996  
 Fuel Mix:  
 Large Hydro 70.12%  
 Nuclear 7.31%  
 Biomass .45%  
 Landfill Gases .52%  
 Wind .52%  
 Natural Gas 11.37%  
 Waste .01%  
 Petroleum .04%  
 Coal 9.64%  
 Other .02%  
 Annual Budgeted Revenues: \$123.3 million  
 Annual Power Supply Costs: \$ 80.3 million  
 Annual Capital Budget Net: \$ 10.6 million  
 Service Territory: 948 square miles in Benton County  
 Miles of Lines:  
 89 miles of 115 kV transmission lines  
 1445 miles of distribution lines (656 underground; 789 overhead)  
 Substations:  
 36 Total - 20 of which are on the Columbia River serving large farms  
 Employees: 159 Total  
 Administrative - 94  
 Operations - 57  
 Prosser - 8  
 Average Employee Tenure - 9 years

### Phone Numbers

Administrative..... 582-2175  
 Kennewick Outage Number ..... 582-2178  
 Prosser Office ..... 786-1841  
 Prosser Outage Number ..... 786-4461  
 Energy Resources..... 582-9878  
 U-Dig ..... 1-800-424-5555

### Benton PUD Commissioners

Robert (Bob) Graves - Appointed 1969 ..... 582-7207  
 John Goldsbury -Appointed 1969..... 783-3114  
 Jeff Hall - Appointed 2002..... 786-2666

Web Page Address - [www.bentonpud.org](http://www.bentonpud.org)